

Re: Alley Block , Needs Major Clean up goth smal...

Subject: Re: Alley Block , Needs Major Clean up goth small Trucks
From: "Renee (Cecelia) Shackelford" <renee.shackelford@lacity.org>
Date: 5/7/20, 4:10 PM
To: Jamie Hwang <jamie.hwang@lacity.org>
CC: Cairo Rodriguez <cairo.rodriguez@lacity.org>

Okay, I will add it for next week.

Much Appreciated,

**Renée
C. Renée Shackelford**

PWB Building--SRSSD-Community Services Group (CSG)
City Council Liaison for Council Districts 8, 9, 10, & 11
1149 S. Broadway, 5th Floor (Mail Stop 521)
213.485.3023 T / 213.485.2961 F / 213.590.8561 C
Renee.Shackelford@lacity.org

"Service doesn't have to be big and grandiose to be meaningful and make a difference."

Cheryl A. Esplin



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On Thu, May 7, 2020 at 3:54 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:
No, the app would not let them open a SR# at all. It does not work for me either...

On Thu, May 7, 2020 at 3:50 PM Renee (Cecelia) Shackelford
<renee.shackelford@lacity.org> wrote:
Is there an SR

Much Appreciated,

**Renée
C. Renée Shackelford**

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On Thu, May 7, 2020 at 3:49 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

My mistake! 846 S Catalina

On Thu, May 7, 2020 at 3:46 PM Renee (Cecelia) Shackelford <renee.shackelford@lacity.org> wrote:

There is no address here.

Much Appreciated,

**Renée
C. Renée Shackelford**

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On Thu, May 7, 2020 at 3:39 PM Jamie Hwang <jamie.hwang@lacity.org> wrote:

Hi Renee,

Can Sanitation please service this narrow alleyway? The constituent reported they tried to report through 3-1-1 but the app is broken.

Thank you!
Jamie

----- Forwarded message -----

From: **Nicholas Tana** <nicholastana@gmail.com>

Date: Thu, May 7, 2020 at 1:36 PM

Subject: Fwd: Alley Block , Needs Major Clean up goth small Trucks

To: Jamie Hwang <jamie.hwang@lacity.org>

Hi Jamie,

Hope you and your team are staying safe. We can barely get through the alley now. I have uploaded pics. Unfortunately, my 311 app is not working despite attempts to submit these. I know in the past we needed those smaller trucks, too. There may be some homeless folks using some of this stuff on occasion but they are not always there and it's becoming a real nuisance. Please let me know what can be done as I notified police and they suggested we put in a service request.

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